

# REFUND/EXCHANGE FORM

Please complete the information below and include in your returning package.

Name: \_\_\_\_\_

Phone: \_\_\_\_\_ Order/Invoice Number: \_\_\_\_\_

Items	Reason	Refund	Exchange
1. _____	_____	<input type="checkbox"/>	<input type="checkbox"/>
2. _____	_____	<input type="checkbox"/>	<input type="checkbox"/>
3. _____	_____	<input type="checkbox"/>	<input type="checkbox"/>

## Exchange Request Details

1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

## Returns/Exchange Policy

Please refer to our detailed refund & exchange policy on our website prior to returning your item to ensure you are meeting requirements.

Please ensure item is sent in appropriate packaging - do not stick address labels direct to product packaging.

All exchange postage cost to be paid by the customer.

For exchanges we will contact you to arrange payment of postage prior to the exchange being sent.

## Returns Address

Equitex Australia - Returns

PO Box 5324

South Murwillumbah NSW 2484

Email - [info@tweedequestrian.com.au](mailto:info@tweedequestrian.com.au)